

# **EXHIBIT C**



July 3, 2020

**VIA EMAIL AND OVERNIGHT COURIER**

Gaylord Palms Resort & Convention Center  
Attn: Mike Stengel  
Senior Vice President  
Gaylord Hotels Operations and Marriott's Convention Hotel Strategy  
10400 Fernwood Road  
Bethesda, MD 20817

**RE: Agreement between The Lampo Group, LLC d/b/a Ramsey Solutions ("Ramsey") and Gaylord Palms Resort & Convention Center ("Gaylord") dated as of September 29, 2017, as amended**

Dear Mr. Stengel:

I am writing to provide formal notice of termination of the Agreement. The global COVID-19 pandemic and the inadequate responses of Osceola County, the State of Florida, and Gaylord to that pandemic have created a change in circumstance which now renders the provision of the first-class guest and conference event experience that the parties contracted for under the Agreement an impossibility.

Ramsey is greatly disappointed that it has been forced to take this action, especially in light of the numerous and diligent efforts it undertook in recent weeks to suggest to Gaylord reasonable accommodations to try and best approximate the guest and conference event experience originally contracted for.

Ramsey formally requests the return of all funds that it has paid Gaylord under the Agreement. Ramsey requires the return of these funds by no later than July 10, 2020.

Given the longstanding relationship Ramsey has had with Gaylord, during which it has paid Gaylord many millions of dollars, it is Ramsey's expectation that Gaylord will promptly comply with its request. Should Gaylord choose not to comply, Ramsey will pursue any and all remedies available to it at law, in equity, and under the Agreement.

Thank you in advance for your prompt attention to this matter.

Sincerely,

A handwritten signature in blue ink that reads 'Daniel E. Cortez'.

Daniel E. Cortez  
General Counsel  
Ramsey Solutions

cc: Veronique Lanthier  
Tatum Delia  
Britney Chandler